



Rotary Club of
Banjara Hills
Charitable Trust
(Reg No.139/2011)

QUARTERLY REPORT

Alleviating pain and suffering
July - September

20
25

"Preparing beautifully for the journey beyond."



TESTIMONIALS



Shobha Sree

1 review · 7 photos



★★★★★ 2 months ago

We admitted my Husband at Sparsh Hospice, Kajaguda during the most difficult time of our lives — when he was battling end-stage cholangiocarcinoma. From the moment we walked in, we were met with compassion, patience, and a kind of care that goes beyond medicine.

Even though we knew the reality — that my Husband had only a few months left — the staff never made us feel hopeless. They offered comfort, dignity, and respect, both to him and to us. The team gave us the confidence and assurance that he would have a peaceful and painless journey, and that truly made a difference.

Their dedication helped us cope better with the grief, and made us regret the decision a little less. In a time filled with helplessness, Sparsh gave us moments of calm, support, and human warmth. We will always be grateful for that.

Thank you, Sparsh, for taking care of my Husband. The Care you took for him is something great that is not easy for us at home.



daringgeagelsiaf

1 review



★★★★★ a month ago

The best in the service!

What truly stood out was the genuine care and dedication of the staff. They went above and beyond their duties to ensure that every patient was treated with respect, empathy, and dignity. It's rare to find such a combination of professional excellence and heartfelt service.

Thank you to the entire team at Sparsh Hospice for setting such high standards in healthcare. I highly recommend this hospital to anyone seeking the best in palliative care with human touch.

Specially thanks to Ms. Aishwarya and her team for the amazing care they provide.

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Trustee's Desk

Dear Friends,

Have you ever wondered what a single act of compassion can mean to someone in their most vulnerable moments?

For the past 14 years, your care, trust, and encouragement have brought comfort and dignity to countless lives at Sparsh Hospice. Because of you, patients have found peace in their final journey, families have felt supported during times of uncertainty, and hope has shone through even in the darkest hours.

As we step forward, I am filled with gratitude for every person who has made this mission possible. Your support has created spaces of solace, opportunities for care, and moments of love that will remain etched in the hearts of those we serve.

I am excited to share our vision for the future—our upcoming initiatives such as Living Will, academia, research Sparsh Behavioural Lab all with the aim to add dignity to people's life. This effort blends medical care, emotional support, awareness programs, and volunteer engagement to ensure that every individual facing life-limiting illness experiences dignity and respect.

Having witnessed how Sparsh Hospice has transformed lives by providing comfort and independence, we now recognize an even greater need to extend this care to those who are often overlooked—especially women and marginalized communities who face deeper challenges and neglect. Our upcoming initiatives will create safe, empowering spaces where they can live with confidence and receive holistic care. May the upcoming quarter of festivals inspire us to shine brighter, embrace compassion, and spread hope and dignity to every individual we touch.

I warmly invite you to read our latest newsletter and thank you all on behalf of Trustees, management, staff & volunteers.

With gratitude,
Jagadish Ramadugu
Secretary & Founder Trustee, Sparsh Hospice

OPERATIONS HEAD'S DESK



Radhika Kancherla
Operations Head
Sparsh Hospice



Dear All,

It is with a heart full of gratitude that I write to you today. As we close another quarter, I am overwhelmed by the collective spirit and dedication that makes SPARSH not just an institution but a place where you find dignity and compassion. Over the past decade Sparsh has taken leap of faith and worked towards the goal of ensuring dignity during last stages of life. We have taken many initiatives, be it of service delivery, research & academia or expanding the outreach program. We have also inaugurated Sparsh Behavioral Lab (SBL) this quarter, which is India's first dedicated Behavioral Insights Unit (BIU) focused on death & end-of-life care.

We are also conducting one of the largest conference in palliative care in association with Basavatarakam Indo-American Cancer Hospital & Research Institute, where more than 800 delegates are estimated to come together to share and build upon innovative approaches in alleviating pain and suffering.

As we look ahead, it's clear that Sparsh has become a guiding force in palliative care. While we have achieved so much, the challenges remain, but so does our resolve. We are committed to expanding our reach and enhancing our services, and we can only do this with your support.

Thank you all for being the part of a greater good.



MEDICAL DIRECTOR'S DESK



Dr. Vivekanandam

Medical Director
Sparsh Hospice



As the Medical Director, I have the privilege of seeing the remarkable work done on the ground to extend comfort care. The past quarter was a crucial one. Palliative care is not just a medical discipline; it is an embodiment of care, kindness, and understanding. Our team exemplifies these values, going above and beyond to ensure that our patients experience the highest quality of life possible. As we move forward, I encourage medical fraternity to come forward and become a part of the legacy. My best wishes to IAPC chapter in Telangana for advocating on palliative care.

It is not possible without proper guidance. Sparsh's Medical Board plays a crucial role in ensuring care quality, defining care-related strategies, and upholding ethical standards and values.

With the utmost respect and gratitude!



STATISTICS

New IP Admissions

July: 97
August: 121
September: 104

New Home care Visits

July: 89
August: 99
September: 84

New OP Consultations

July: 26
August: 37
September: 16

Total Beneficiary (July to September 2025):

673

NEW IP
ADMISSIONS:

322

NEW HOME
VISITS:

272

NEW OP
Consultations:

79



OTHER INSIGHTS

Hours of training:



322

Medical Equipment Distributed:



29

Indirect Beneficiaries:



2,692

Awareness & Advocacy



3,635

Dry Ration Distributed



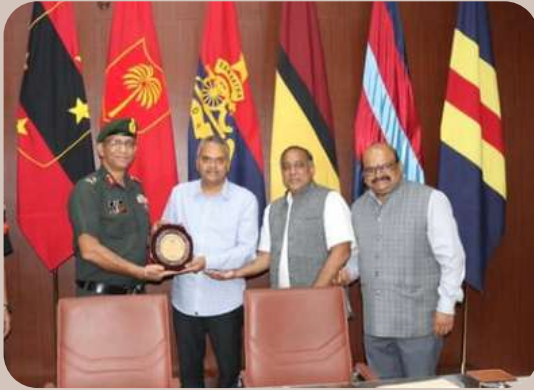
1,050

Follow up calls



1,986

QUARTER HIGHLIGHTS



Sparsh signed an **MoU** with **Regional Centre ECHS, Telangana & Andhra Pradesh Sub Area** in the presence of Major General Ajay Mishra and Sparsh Trustees, to provide free palliative care to all veterans.

Sparsh launched the **Behavioural Lab** with **Ashoka University** to apply behavioral science in terminal illness and caregiving, promoting dignity, compassion, and evidence-based care. An arrow points from this text block towards the image on the right.



On July 15, Sparsh launched **palliative care training** with **Pallium India & ECHO India** via iECHO, empowering professionals to reduce end-of-life suffering.

Actress Niharika visited Sparsh, fulfilling a patient's wish and spreading joy, showing that care and compassion create life's meaningful moments. An arrow points from this text block towards the image on the right.



SUPPORTING HANDS

స్పార్ష్ హాస్పిస్'కు కేటీఆర్ ప్రశంస

- క్యాన్సర్ రోగులకు అందిస్తున్న సేవలు భేష్ అని కితాబు
- 10 లక్షల విరాళం ప్రకటన

హైదరాబాద్, సెప్టెంబర్ 4 (నమస్తే తెలంగాణ): క్యాన్సర్ బాధితులకు 'స్పార్ష్ హాస్పిస్' అందిస్తున్న సేవలు, చిరవసు బీఆర్ఎస్ వర్కింగ్ ప్రెసిడెంట్ కేటీఆర్ ప్రశంసించారు. బంజారాహిల్స్ లో రోటీ క్లబ్ ఏర్పాటు చేసిన ఈ ధర్మశాల.. క్యాన్సర్ రోగులకు



Telangana Minister **Shri K.T. Rama Rao** committed to **₹10 lakhs** to Sparsh, becoming a **Guardian of Sparsh** and supporting our mission of dignified, free palliative care.

Sainor Group partnered with to help terminally ill patients. The collaboration was announced at the BDMAI annual meeting and Sparsh activities were also featured in its global bulletin.



Dano Vaccines & Biologicals Pvt Ltd onboarded Sparsh as a CSR project to support one hospice ward. Founder **D. Suryanarayana Raju** personally handed over the cheque to Sparsh during the Janmashtami celebrations.

Truehome Finance Pvt Ltd extended hands to support food for hospice patients and their caregivers staying at Sparsh for 6 continuous months.



EMPLOYEE ENGAGEMENT PROGRAM

Sparsh kicked off Giving month with great energy. Initially 30 Microsoft team members spent time with beneficiaries and caregivers where they organised games for them.

Further SPArsh also participated in IDC Socials by Microsoft at the office where 63 **Microsoft volunteers** engaged and spent time to create gauze pads, greeting cards, and placards, exemplifying compassion, teamwork, and meaningful impact.



ACCREDITATIONS



Another feather in the cap. **CAF Global accredited Sparsh with transparency certificate** after extensive due diligence process and review.



The trust has received the **GuideStar India Platinum Champion Level Seal** for another year marking 9 consecutive years of recognition!

INTRODUCTION



Sparsh Hospice is a center for palliative care where free of cost symptom care and pain management services are delivered to the terminally ill through a state-of-the-art inpatient & outpatient facility. Additionally, our homecare support is extended to the needy beneficiaries at their respective homes through **6** fully equipped and staffed homecare vans. Guided by Rotary Club of Banjara Hills Charitable Trust, we prioritize dignity and comfort for those in need, ensuring compassionate end-of-life care, and we ensure our services are transparent and compliant with regulations, including **80G**, **12A**, **CSR 1**, and audited financials. The trust is registered under Registration Act 1908, guided by Indian Trust Act 1882 having Registration no **139/2011**. We are also registered under **FCRA** Act under the social category.

We also have **2 OP** clinics on fortnightly basis in the two other districts of Telangana.

Vision

To provide exceptional palliative care services, free of cost, to terminally ill patients hailing from all sections of the society.

Mission

To render differential palliative care service to add value and provide comfort in the end-of-life days of terminally ill patients.

Goals

To encourage, facilitate and spread awareness about palliative care through educating, training, extending services & research.

OUR STRATEGIES

IN-PATIENT SERVICES



- Home - like environment
- Doctors, nurses & counselling consultation
- Patient and attender stay
- Food
- Medicines

OUT-PATIENT SERVICES



- Free Consultation
- Medicines & Medical Equipments
- Doctors, nurses & counselling consultation
- Extended OP services at Nizamabad (Indur Cancer Hospital) Karimnagar (CAIMS)

HOME CARE SERVICES



- Medicines
- Doorstep Services
- Medical Equipment
- Doctors, nurses & counselling consultation

ACADEMIA & ADVOCACY



- Capacity building, research
- Raising Awareness in Palliative Care
- Promoting Advocacy in Palliative Care



HOSPICE CARE



Sparsh Hospice is **82-bedded** state-of-the-art facility with all amenities to meet the ends of beneficiaries and their caregivers. At a hospice we provide **free** stay, food, medicines, attender stay, and other amenities **free of cost** for the in-patient beneficiaries. We also celebrate festivals, beneficiaries & their family members birthdays and any other special occasion at facility. Our center features dedicated wards for pediatric patients, females, and males. We provide comprehensive medical, psychological, social, and spiritual care under one roof, entirely free of charge.



ADMISSIONS

JULY' 25 - 97

AUG'25 - 121

SEP' 25 - 104



OCCUPANCY

JULY' 25 - 54.4 %

AUG'25 - 52%

SEP' 25 - 46%



More than medicine...

When **71-year-old *Rohini** arrived at the **Sparsh**, brought by her husband and sister-in-law, she seemed lost in a haze of confusion, only partly aware of her surroundings. Years of **chronic kidney disease and Parkinson's** had taken their toll, and she struggled with severe skin dryness and painful cracks.

Yet, beyond her illness, her life story shone brightly. *Rohini and her husband, both postgraduates in social work, shared a calling that went far beyond themselves. Together, they built a home for orphaned, abandoned, and underprivileged children. Even when funding was withdrawn, they refused to turn the children away. Using their own earnings, they provided food, shelter, education, and, most importantly, a sense of belonging. Over the years, more than a **100** children found a family in Rohini – a woman whose heart knew no boundaries, instilling values of kindness, resilience, and hope.



On her second day at the hospice, we began to see a gentle change. Her skin improved, her discomfort eased, and there was a calm light in her eyes. She spoke with us, smiled warmly, and even celebrated her birthday surrounded by care and affection.

The next day, ***Rohini** passed away peacefully, with her husband by her side. Death was near, but in her final days, she was comforted, attended to, and treated with dignity.

When we remember *Rohini, we do not think of the woman who arrived with a rare skin condition. Instead, we remember the extraordinary person whose life's work gave more than a hundred children a future. Her story reminds us that personality and service outshine any illness – a testament to the truth that dignity lies in who a person is, not the ailments they endure.

*Disclaimer: The name and certain personal details have been changed to protect the individual's privacy.

HOME CARE



Home is where comfort, connection, and peace come alive, especially during life's final journey. Most people long to spend their last days surrounded by loved ones in the familiarity of home. With this belief, Sparsh launched its home-care services in 2016. Today, through a dedicated fleet of six vans, we reach more than 80 new patients each month, delivering compassionate care where it is needed most. This life-affirming service is sustained by the unwavering generosity and support of the SBI Foundation.

Total home visits:

2,294

JULY' 25 - 780

AUG'25 - 755

SEP' 25 - 759

New registered visits:

272

JULY' 25 - 89

AUG'25 - 99

SEP' 25 - 84

Supported by:



Compassion in Her Final Journey.



***Shanthamma**, a 68-year-old former tailor, has endured a lifetime of quiet struggle. For over 30 years, she has lived with leprosy, and since June 2019, she has been bravely fighting breast cancer that has spread to her bones. Life has often been unkind to her husband, an RTC bus conductor, who passed away many years ago, leaving her to face hardships largely alone.

She has two sons and a daughter, yet even family has faced its own battles. After her diagnosis, her elder son's family separated from her. Her daughter's household struggles with deep psychological challenges, which appear hereditary. They have faced unimaginable grief, her elder grandson passed away, and her younger grandson now shows similar difficulties. Despite these overwhelming burdens, her daughter works tirelessly as a housemaid, ensuring hospital visits and treatment are met, supporting both her mother and her own family.

Care That Reached Home

Since our team began visiting ***Shanthamma**, we have sought to ease her pain and loneliness. We shared small joys during festivals like **Raksha Bandhan** and **Vinayaka Chaturthi**, offering idols and participating in celebrations, bringing fleeting moments of togetherness and comfort.

Through our visits, she and her family found a safe space to share fears, grief, and hope. The trust and bond built over time provided emotional relief and companionship in a life marked by suffering.

Today, ***Shanthamma** rests pain-free, surrounded by care. With the unwavering support of **SBI-Foundation**, we are committed to walking alongside her until her last breath, offering dignity, compassion, and a sense of peace in her final journey.



*Disclaimer: The name and certain personal details have been changed to protect the individual's privacy.

OP CLINIC



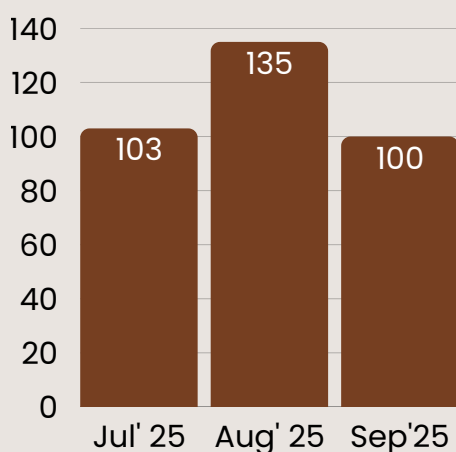
Out-patient (OP) consultations can often be a neglected area in palliative care. We are committed to providing high-quality care to service-users who choose to come in periodically for pain management, wound dressings, counselling, and to share a sense of community at the hospice. Having the extra layer of support can make a big difference to the quality of life. Expert pain management and telephonic medical advice can help avoid those unwanted trips to hospitals.

Currently we extend the services with **2** OP Clinics:

- a. Sparsh Hospice, Hyderabad
- b. CAIMS, Karimnagar

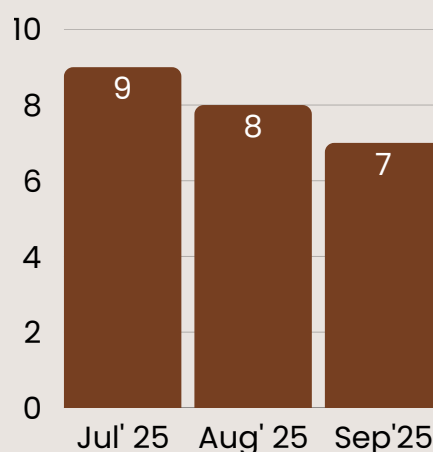
TOTAL CONSULTATIONS HYDERABAD:

338



TOTAL CONSULTATIONS KARIMNAGAR:

24



TOTAL NUMBER OP PATIENTS:

362

Hyderabad: **338**

Karimnagar - CAIMS: **24**

TOTAL NEW REGISTERED PATIENTS:

79

Hyderabad: **73**

Karimnagar - CAIMS: **6**



Tele-health

Teleconsultation is all about including patients who are away from us, it also saves the expense and makes it easier for them to receive our services in need.

This encourages families and patients in need to come without any hesitation.



Coming closer to the community!

In the partnership with link hospitals we have started pain clinics in Nizamabad and Karimnagar with the aim to increase accessibility of palliative care.

Out to us:

Karimnagar:

+91 78931 16562



Community awareness

During our OP Clinics in different cities we also raise awareness about palliative care in nearby communities, highlighting importance of palliative support and the availability of palliative care resources in their city.





ACADEMIA & ADVOCACY

Building Capacity in Palliative Care:

- Offers no cost hands-on training program for General Duty Assistants.
- Internship Programs and academic engagement programs for school children, college students and others.



162 - Individuals trained on palliative care

322 - Hours of training programs conducted



Some of the events are below:

- Welcomed **25** social work students from various institutions, including RODA Mistry College, Maulana Azad National Urdu University, University of Hyderabad (HCU), and Osmania University, who joined us for internships and fieldwork.
- Hosted **114** nursing students from Government Nursing College, Hyderabad, as part of their field training.
- Additionally, **27** students from different schools and universities such as JNAFAU (two architecture students), Georgia University, Texas International Academy, Grace Cancer Foundation, USA, and Chirec International School participated in internships and fieldwork programs.
- CAS Program (Creativity, Activity, Service) encourages youth to engage in community service and creative outreach, fostering empathy, compassion, and social responsibility.



AWARENESS

Building Capacity in Palliative Care:

- Offers no cost hands-on training program for General Duty Assistants.
- Internship Programs and academic engagement programs for school children, college students and others.



3,635

Individuals were sensitized through various awareness activities



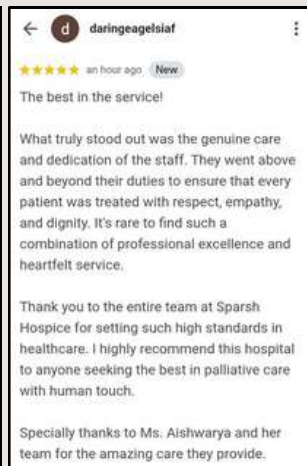
Some of the events are below:

- **Marathon & Public Events** – Participated in the NMDC Hyderabad Marathon, Grace Cancer Run, and Daan Utsav, promoting awareness on palliative care.
- **Healthcare Awareness** – Held sessions and distributed pamphlets at MNJ Cancer Hospital, Basavatarakam Indo-American Cancer Hospital, and PHC Vasariguda, educating patients and caregivers.
- **Corporate Engagement** – Conducted awareness and employee engagement programs at Microsoft, Novartis, and Bank of America offices.
- **Community Outreach** – Organized awareness drives at Kukatpally (KBHP Colony & Manjeera Trinity Homes) and Dilsukhnagar (Vidyuthnagar Community Hall) to promote Sparsh Hospice services.

GALLERY



HOME CARE



NOTES

LAST LAUGH

CELEBRATING LIFE'S FINAL CHAPTER

At Sparsh Hospice, we bring comfort, dignity,
and a touch of laughter to every farewell.
Because life deserves to end with joy.



A FREE HOME FOR THE TERMINALLY ILL



**DONATE
TODAY**
Rs500
MONTHLY

Sparsh Hospice
CENTRE FOR PALLIATIVE CARE
HYDERABAD
www.sparshhospice.org



Scan for more info

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